



203 North Main Street
Booneville, MS 38829
Phone: 662-728-5601

Dear Valued Gas Customer:

We want you to know that the Mayor and Board of Aldermen understand the concerns this recent gas-billing error/miscalculation may cause, and we sincerely apologize for the inconvenience and worry it may create for you and your family or business.

We are committed to handling this matter with fairness, compassion, and respect. If your account is affected, we will work with you individually to help establish a reasonable payment arrangement as stated in the press release.

As our customers, we value your business, trust, and appreciate your understanding as we work to correct this issue and strengthen our operating procedures moving forward.

Thank you for allowing us to serve you.

With sincere appreciation,

Mayor Lori C. Tucker
and the Board of Aldermen
City of Booneville, Mississippi